



Uburenganzira n'ishingano z'umukiliya

Nk'umukiriya wa Lethbridge Family Services, ufite uburenganzira bukurikira:

1. Mbere yo kwakira ubufasha, ugomba kumva neza uburenganzira n'ishingano zawe.
2. Guhabwa serivise mu ururimi rwave no muburyo bwave bw'itumanaho.
3. Kwakira ubusobanuro kucyo LFS iguteganyaho kugira ngo wakire services zayo, harimo n'ishingano zo gutanga amakuru akenewe kugira ngo uhabwe service.
4. Kwakira amakuru ahagije kuri serivisi zawe kugira ngo ufate umwanzuro n'amahitamo meza, kandi witabire serivisi zose ziyanye n'ahamitamo yawe.
5. Kwakira cyangwa kwanga serivisi, guhindura serivisi, gukuraho serivisi, keretse gusa iyo serivisi zawe zasabwe n'urukiko.
6. Guhabwa amakuru ajyanye n'inyungu, ibihombo, ingaruka za serivisi, n'icyasimbura serivisi ziteganyijwe.
7. Guhabwa amakuru yerekeye ikiguzi cya serivisi mebere y'uko uhabwa serivisi runana.
8. Gusobanurirwa neza serivisi wemerewe.
9. Iyo serivisi zitasabwe n'urukiko, wemerewe kwitabira igena n'isuzuma rya serivisi, no kwakira kopi ya serivisi ziteganijwe.
10. Gufatwa neza, m'uburinganire nta vangura rigukorewe.
11. Kwakira serivisi zihagije ubufasha ukeneye.
12. Kudakorerwa ubwoko ubwaribwo bwose bw'ihohoterwa.
13. Kujya mubikorwa bijyanye n'iyobokamana, ibikorwa bya roho, n'ibikorwa bijyanje n'umuco n'imyizerere.
14. Gusabanurirwa ibijyanye n'imyifatire mugihe uhabwa serivisi za LFS, no guhabwa ubufashwa buhoraho mukumenya neza amategeko agenga itangwa rya serivisi kugira ngo hirindwe icyatuma uhagarikirwa serivisi.
15. Guhabwa serivisi zitarimo ivangura iryariryo ryose kandi zirimo kubahana kandi nanone zitirengagiza iyobokamana, umuco n'imitandukanire y'indimi.
16. Kwakira serivisi ziboneye kandi zitaguhutaza cyangwa ngo zikubangamire muguhabwa ubufasha ukeneye.
17. Kwakira serivisi m'uburyo butarimo iohoterwa runaka, kukumwaza cyangwa agahato ahubwo zirengera uburenganzira bwave bwo gusobanura icyo wifuza.
18. Kwemera cyangwa guhakana ubuvazi n'imiti udashaka mugihe utabitegetswe n'urukiko, guhabwa ubusobanuro na Lethbridge Family Services ku ibijyanye n'ingaruka ziyanye no kwakira cyangwa kwanga ubuvazi, bishobora no kugera aho uhagarikirwa serivisi uhabwa.
19. Guhabwa amakuru ajyanye na serivisi n'ubufasha butandukanye buri muri rubanda.



20. Kwiga/gusobanukirwa serivisi ziri muri rubanda ziyongera cyangwa zigakurikira kuri serivisi uhabwa na Lethbridge Family Services

21. Kubika mu ibanga no kudashyira hanze amakuru n'imyirondoro yawe

22. Gusobanurirwa ikusanywa, ikoreshwa n'itangwa ry'imyirondo yawe. Guhabwa amakuru yawe nk'umukiriya hagendewe ku amabwiriza ya LFS, no gusaba impinduka mu imyirondo yawe mugihe utekereje ko harimo ikosa cyangwa ituzuye.

23. Gushyikirana n'umuryango wawe, keretse iyo serivisi iteganijwe ibikumira.

24. Kubwira LFS niba ufite inyunganizi cyangwa igitekerezo kuri serivisi uhabwa

25. Gutanga ikirego ntabwoba bwo kwihorera k'uwarezwe.

Ubu burenganiza ntabwo buri hejuru y'uburenganzira bw'umukiriya bwo gutanga ikirengo bishingiye ku itegeko iryariryo ryose, harimo na n'Uburenganzira bwa Muntu muri Alberta.

Nk'umukiriya wa Lethbridge Family Services, ufite inshingano kurikira:

- Inshingano zikurikira ziri muri serivisi uteganyirijwe.
- Kwitabira serivisi uteganyirijwe.
- Kubaha abandi bakiriya n'abakozi ba LFS.
- Kubwira umukozi wa LFS ibijyane no guhindura aho utuye, nimo ya telefoni, n'impinduka mumafaranga ubona nk'uko bikenewe.
- Kubahiriza gahunda ufite zose cyangwa ukamenya ko wahinduye gahunda byibura umensi umwe mbere.
- Kewishura serivisi, niba ari ngombwa.
- Kubwira umukozi wa LFS mugihe ushaka gukuraho serivisi runaka.
- Gukurikiza gahunda yateganyijwe yo kuvuga ukubangamirwa no gufatwa nabi mugihe utishimiye serivisi wahawe.
- Gutanga amakuru afatika ashoboka guhindura serivisi uhabwa.